

Longer Appointment Times

Have you ever referred an employee to occupational health for advice & felt that the report you got wasn't very helpful?

This could be because the provider limits the assessment time with the employee to 40 minutes or less.

The purpose of the assessment with the employee is to gain an understanding of what their personal health condition is, any treatment which may be required, how the condition affects the them either mentally, physically or both and therefore how it is likely to affect them at work.

The trouble is that many people suffer with more than 1 health condition. If assessment times are short then they become very limited as to how much information they can glean in the assessment and how much advice they are able to provide to employers.

This is why with Adesso our appointment times are 1 hour (1 hour and 30 minutes if a complex case) as a minimum. We believe in a holistic approach....

Having this additional time allows us to really listen to employees, to understand their current health, social & work issues.

It also means we provide advice to the manager which enables you to manage your employees more effectively, plan adjustments required to support a return to work or remain in work as well as prepare for any future issues.